



Dear Neighbours in Hillcrest Village,

The strength of our community comes from the people who call it home. Every day, you and your neighbours share important ideas, concerns, and local knowledge with me through phone calls, emails, conversations, and neighbourhood events. Your insights help identify challenges, shape priorities, and inspire solutions that make Don Valley North a better place to live.

Across Hillcrest Village, residents consistently raise four key priorities: keeping our neighbourhoods safe, investing in community infrastructure, making life more affordable, and reducing congestion. These priorities guide my work locally and at City Hall.

This past year, we have made meaningful progress in each of these areas. We've strengthened community safety by investing in emergency services, community supports, and neighbourhood policing. We've continued to invest in the parks, libraries, recreation facilities, and community spaces that residents rely on every day. We've worked to make life more affordable by expanding programs for seniors, students, homeowners, and small businesses. And we've made transportation improvements that help keep people moving across our city.

This progress is made possible by our incredibly engaged community. This year, my office has assisted thousands of residents with local concerns and engaged with you through consultations, community meetings, and local events. From Summer Celebration to our Seniors Town



Halls, Condo Clinic, Community Safety Town Halls, Youth Jobs Fair, Environment Days, and other local events, we've stayed connected to ensure you and your neighbours' voices are reflected in the decisions that shape our neighbourhoods.

This newsletter shares updates on the work underway and investments being made across Don Valley North to build a safer, more affordable, and better-connected community.

Thank you for your engagement, your ideas, and your partnership.

Sincerely,

Want more information
on anything here?
Call 416-338-2650



Keeping Our Neighbourhoods Safe



Community safety is built through strong emergency services, meaningful community partnerships, and ongoing engagement with residents. By listening to local concerns, investing in frontline services, and supporting community-based solutions, we are strengthening neighbourhoods across Toronto and ensuring residents feel supported, connected, and safe where they live, work, and travel.

As Chair of the Toronto Police Services Board, I worked closely with the Police Chief to implement the Multi-Year Hiring Plan, which hires hundreds of new officers every year to address staffing shortages, improve service, and enhance safety. These investments are delivering results: police response times have improved and major crime has declined, including homicides, auto thefts, robberies, and break-ins.

Safety Improvements Snapshot

Opening the Fairview Community Safety Hub: Created a new hub to support youth outreach and stronger police-neighbourhood relationships in the Fairview area.

Expanding Neighbourhood Community Officers (NCOs): Deploying police NCO teams on Line 1 to make transit safer and increasing the number of NCOs in our local division.

Tackling Hate: Created a grant to help at-risk community organizations, such as synagogues and cultural institutions, strengthen physical protections in the face of rising hate-motivated threats, and introduced a new Bubble Zone by-law to protect visitors from intimidation and harassment.

Strengthening Trust in Policing: Launched independent inspections into corruption, police culture, and allegations of antisemitism and racism within the Service, while advancing new measures to strengthen accountability, transparency, and public confidence in policing.

Investing in Safer, Better-Lit Streets: Modernizing aging streetlights across the city to keep local streets, sidewalks, and public spaces welcoming and accessible.

Growing Community Crisis Response Services: Piloting a community-led program on the TTC that connects persons in distress with crisis workers and community resources.

Advancing SafeTO: Expanding youth outreach, mentorship, violence prevention, and community supports through Toronto's ten-year Community Safety Plan.

Investing in Our Communities



Strong communities are built through steady, thoughtful investment in the places people rely on every day, from health care and recreation spaces to natural infrastructure and community hubs. Across **Hillcrest Village**, I have advocated for and advanced projects that strengthen local services, protect neighbourhood assets, and improve quality of life for residents of all ages.

Making Life More Affordable

Each year, I hear directly about the pressures households are facing and your budget priorities through pre-budget consultations, town halls, and conversations. That feedback shapes how we invest responsibly and fairly across Toronto. The following investments reflect what I've heard from our community. They focus on keeping more money in your pocket while improving quality of life across our city.

Affordability Snapshot

Delivering the New Deal for Toronto: The New Deal secured major provincial funding and eased property tax pressure for City investments and infrastructure projects.

Cleaning Up Toronto's Books: Uncovered \$788 million in savings to ensure better value for your tax dollars, and secured the City's first credit rating increase in decades, delivering tens of millions of dollars in construction savings.

Cutting Red Tape: Created a Red Tape Hotline to remove barriers for new businesses and build affordable housing.

Supporting Small Businesses: Delivered a 5% property tax reduction for over 28,000 local businesses.

Growing Student Food Programs: Providing nutritious meals to more schools, supporting families, and improving student well-being across Toronto.

Getting People Moving



Our city depends on reliable transportation networks that help people get where they need to go safely, efficiently, and affordably. Across Don Valley North, we continue to hear about congestion, travel delays, and the need for more predictable commutes. That feedback is shaping action at City Hall and in our neighbourhoods. By investing in roads, modern traffic management tools, active transportation, and transit, we are improving mobility across Toronto while responding to the everyday transportation challenges we experience in our community.

Infrastructure Investments Snapshot

North York General Hospital's Long-Term Care Expansion: Partnering with North York General to speed up the creation of a 528-bed long-term care facility that will provide high-quality, safe, and dignified seniors' care.

McNicoll Park Enhancements: Upgrades include new playground equipment, an improved splash pad, enhanced pathways and seating, and proposed basketball court resurfacing and public art.

Cresthaven Park Tennis Court Improvements: These tennis courts were refurbished through a partnership with the Hillcrest Tennis Club this spring, delivering significant upgrades supported by a local donation agreement.

Willesden Park Playground Enhancement: The project is in the design phase, with construction expected next year. Improvements will include new play structures, seating, shade, and rest areas to improve comfort for families.

East Don River Sewer & Creek Improvements: Major stormwater and sewer upgrades will protect the East Don River and support future growth.



Expanding Air Conditioner Assistance: Now permanent, this program provides up to 2400 free air conditioning units in 2026 to seniors and other residents who are vulnerable to extreme heat events.

Opening Libraries Seven Days a Week: All Toronto Public Library branches are now open on Sundays, expanding free access to books, technology, study spaces, and programs.

Expanding Supports for Seniors: Investing in home care, cleaning assistance, and financial services to help older adults live independently.

Helping Homeowners Prevent Basement Flooding: Expanded subsidies to help homeowners prevent damage to their properties, reduce costs, and become more resilient against increasingly severe weather events.

Mobility Improvements Snapshot

Accelerating the Gardiner Expressway Rehabilitation: This project is 18 months ahead of schedule, improving travel times and reducing disruption.

Expanding Smart Traffic Signal Technology: Smart traffic signals on Steeles Avenue East and West adjust in real time to improve flow, reduce delays, and enhance travel times.

Freezing TTC Fares While Improving Service: TTC fares are frozen for a third year, while investments improve subway infrastructure, accessibility, safety, and reliability.

Implementing Toronto's Congestion Management Plan: The new Congestion Management Plan invests in traffic flow, coordinated construction, stronger transit, and new technology to reduce delays citywide.

Advancing Traffic Agent Deployment: This expanded program deploys traffic agents at key congestion points and reviews suburban intersections to improve traffic flow.

Expanding Bike Share in Don Valley North: New stations support active transportation and connect to transit.